

# RESIDENTIAL SERVICES ORDER FORM

## PHONE

### Calling Features

- Call Forwarding \$2.50
- Call Waiting \$2.50
- Caller ID \$6.00
- ID on Call Waiting \$1.50
- Voicemail \$5.95
- Restrict Toll PIN \$2.50
- Selective Call Rejection \$3.00
- Non Listed/Published \$2.00

### Long Distance

- (423) 346-4050 Highland Communications Corp (Subsidiary of HTC)
- (800) 222-0400 AT&T
- (800) 877-4646 Sprint "Dial 1" Service
- (800) 888-0800 MCI Telecommunications Corp.
- (800) 828-4984 MCI/Worldcom
- (800) 860-2255 QWEST/LCI
- (800) 209-8133 EXCEL Telecommunications
- (800) 783-2020 Global Crossings/Level 3
- Other \_\_\_\_\_

No Long Distance Local Calls Only

Please assign all my telephone numbers to the one long distance company marked above.

Note: It is the customer's responsibility to contact your selected carrier to establish yourself as their customer and find out what calling plans are available. This company will make every effort to ensure that your telephone service is connected to the long distance company you choose. In the event your service is inadvertently connected to a different company, we will assume liability only to the extent of connecting your chosen company at the earliest opportunity after you notify us.

## BROADBAND

### BROADBAND ACCESS (monthly)

Bronze \$49.95  
15 mb/ps download 1 mb/ps upload

Silver \$87.95  
25 mb/ps download 3 mb/ps upload

Gold \$125.95  
50 mb/ps download 5 mb/ps upload

\*\*Synchronous Speeds Also Available\*\*

Rent Modem

Note: It is required for customers to maintain a phone line in order to be eligible for this product.

## TELEVISION

### BASIC SERVICES (monthly)

- Basic Pak \$32.49  
1 DTA Box
- Expanded Pak \$80.99  
1 DTA Box  
1 4652 Set Top Box
- Preferred Pak \$105.95  
2 DTA Box  
1 4652 Set Top Box

### PREMIUM & SPECIAL TIER PACKAGES (monthly)

- All 4 Premium Combo Pak \$59.95
- Cinemax Group \$14.25
- Starz Super Package \$13.75
- Showtime Unlimited \$17.75
- HBO Group \$19.95

### EQUIPMENT PRICES (monthly)

- Basic Box (DTA) \$2.75
- 4652 Set Top Box \$11.00
- 8652 Set Top Box (DVR) \$15.00
- Upgrade to DVR \$10.00
- Substitute 2 DTA's for 4652 FREE

Note: It is required for customers to maintain a phone line in order to be eligible for this product.

## BUNDLES

Basic Pak \$97.49  
1 DTA Box

Local Phone  
Caller ID  
Call Waiting  
Bronze Broadband  
Basic Video Pak

Expanded Pak \$145.99  
1 DTA Box  
1 4652 Set Top Box

Local Phone  
Caller ID  
Call Waiting  
Call Waiting on ID  
Call Forwarding  
Bronze Broadband  
Basic & Expanded Video Pak

Preferred Pak \$176.95  
2 DTA Box  
1 4652 Set Top Box

Local Phone  
Caller ID  
Call Waiting  
Call Waiting on ID  
Call Forwarding  
Call Rejection  
Voicemail  
Bronze Broadband  
Basic, Expanded & Preferred Video Pak

Upgrade Broadband

- Silver \$29.95/month
- Gold \$65.95/month

## NOTES



Input Order	
Date:	
Initial:	

This institution is an equal opportunity provider and employer.